



14 April 2021

Dear Customer,

This is a follow-up to [our initial move notification communicated in January](#). As you know, HORST Engineering is consolidating our three legacy plant sites in Connecticut with our Massachusetts plant site and relocating all operations to a new state-of-the-art factory at 141 Prestige Park Rd. in East Hartford.

The pre-move process is underway, and we will start the phase-in of operations at the new site in mid-May. This will continue into Q3.

Our business, including website, email, and telephones, will remain fully operational during the process and our goal is to prevent delays in service, production or shipping during that time.

Stay tuned for the formal address change and delivery/pick-up instructions. For now, all current processes remain in place. We appreciate your patience and understanding.

We are working with our major customers and design authority holders to ensure that all essential quality requirements regarding the change in our location are properly managed. Our third party AS9100/ISO9001 registrar will administer our transition audit. The [Quality Assurance page of our website](#) has links to our key quality certifications, and other documentation.

Please reach out to your Customer Service & Sales Team contacts if you have any questions. See our [website](#) will have the latest information.

We look forward to working with you on a smooth transition as we move into our new factory.

Sincerely,

Scott Livingston, President and CEO

Ronald Boyne, Vice President of Operations & Customer Service

Michelle Lane, Vice President of Finance & Human Resources

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HORST ENGINEERING FAMILY OF COMPANIES