



**18 January 2021**

Dear Customer,

To support our continued growth, HORST Engineering will soon be expanding and relocating to a new modern state-of-the-art manufacturing facility.

Located three miles from our legacy main plant site, the renovated factory is at 141 Prestige Park Rd. in East Hartford, CT. This expansion will allow for the consolidation of all our operations and to further build on our 75 year legacy.

The first phase of the move will begin during late Q1 of 2021 and continue in strategic stages through Q2 and into Q3. This approach is designed to preserve all essential quality elements and eliminate scheduling and production disruptions.

Our business, including website, email, and telephones, will remain fully operational during the process and our goal is to prevent changes and delays in service, production or shipping during that time. All current contact information will remain unchanged. We expect to be operational in our new facility by Q4 of 2021. We appreciate your patience and understanding as we go through this process.

Additional updates will be provided as we progress. Notification will be provided three months prior to completion and again upon final completion. Our website will have additional information, including [items posted in the News section like this one](#).

We are working in tandem with our major design authority holders to ensure that all essential quality requirements regarding the change in our location are properly managed. Our third party AS9100/ISO9001 registrar will administer our transition audit. The [Quality Assurance page of our website](#) has links to our key quality certifications, export compliance, conflict minerals, and other documentation.

Maintaining our proven reputation and highest product quality is our number one priority and we look forward to continuing our shared partnership with you in the years to come. Thank you again for your support.

Sincerely,

Scott Livingston, President and CEO

Ronald Boyne, Vice President of Operations & Customer Service

Michelle Lane, Vice President of Finance & Human Resources

36 Cedar Street  
East Hartford, CT 06108

860.289.8209  
[horstengineering.com](http://horstengineering.com)

**HORST ENGINEERING FAMILY OF COMPANIES**